



DEPARTMENT OF FINANCE

PROCUREMENT SERVICES

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ADDENDUM # 3

For RFI # 5164

TO: All Bidders

FROM: Procurement Services

DATE: 27-Nov-2018

SUBJECT: Questions and Answers #3

Q1: Referencing Section C.1 of the RFI, how many monitors should be included with the CAD station for training and the CAD station for Supervisor?

A1: The training station should have 2 monitors and the supervisor can be one.

Q2: Referencing Section C.3 of the RFI, could you please provide additional technical details on how the CPIC interface is being used today, including specific data exchanged, triggers and frequency of the data exchange and interface connectivity?

A2: Cpic- full integrated query, maintenance and messaging in real time linked through the CAD communication server. Also query persons and vehicle can be initiated through a unit update screen. This is real time connectivity.

Q3: Referencing Section C.3 of the RFI, could you please provide additional technical details on how the PROS interface is being used today, including specific data exchanged, triggers and frequency of the data exchange, and interface connectivity?

A3: CAD to PROS is one way (currently) at specific points during incident handling with complete information sent upon incident close. Incident dispatch generates an RMS file and data is sent upon maintenance of certain content such as location changes.

Q4: Referencing Section C.3 of the RFI, could you please provide additional technical details on how the DVS interface is being used today, including specific data exchanged, triggers and frequency of the data exchange, and interface connectivity?

A4: DVS is currently run as a second application outside of CAD. The Province would like to have this as an integrated service in the future.

Q5: Referencing Section C.3 of the RFI, could you please provide additional technical details on how the Provincial Health Records System interface is being used today, including specific data exchanged, triggers and frequency of the data exchange, and interface connectivity?

A5: Provincial Health Record System is currently run as a second application outside of CAD. The Province would like to have this as an integrated service in the future. (Not a requirement at this time)

Q6: Referencing Section C.3 of the RFI, could you please provide additional technical details for the existing AVL systems being used by local EMS, Fire and Police, which must integrated with the selected CAD system?

A6: We currently use Sierra Modems today. The vendor should have the ability to integrate different models, so to ensure the client is not dependent on one model

Q7: Referencing Appendix E, Call Handling/CAD Event Creation, could you please provide an explanation as to the term "Secondary Service Access Point (SSAP)"?

A7: A Secondary Service Access Point (Secondary PSAP) would be a downstream dispatch entity, such as Police, or EMS that will need to obtain details or a copy sent to them about a specific CAD call.

Q8: Referencing Appendix E, Location Verification, Could you please provide further clarification as to the requirement to "provide the ability to create common or known locations and provide alerts when event is created within vicinity?"

A8: The CAD should have the ability to create known locations such as locations related to criminal activities, known locations for fire hydrants and AED's provide alerts when a call is in the vicinity of one of these known locations.

END OF ADDENDUM.

Please return this sheet with your formal bid proposal.