



**DEPARTMENT OF FINANCE**

**PROCUREMENT SERVICES**

95 Rochford Street, 2<sup>nd</sup> Floor South, Shaw Building, Room 27

Charlottetown, PEI, C1A 7N8

Telephone: (902) 368-4040 or Facsimile (902) 368-5171

**ADDENDUM # 1**

**For RFSO # 5214**

**TO: All Bidders**

**FROM: Procurement Services**

**DATE: 25-February-2019**

**SUBJECT: Questions & Answers**

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Q1. Can companies from outside Canada apply for this? (USA, etc)

A1: Companies may be located outside of Canada if they are able to provide quality and timely support to the Government.

Q2. Do we need to come to PEI for meetings?

A2: Onsite meetings are not required.

Q3. Can tasks (related to RFP) be performed outside Canada?

A3: Tasks related to this RFSO as described in Appendix A can be performed outside of Canada. It should be noted that availability of live support that has a working knowledge of the account during the hours of 8am-5pm Monday – Friday Atlantic Standard Time Zone is preferred. It is expected that easy access to the vendor for support including training, issue resolution, etc is available during noted hours.

Q4. Can we submit the proposals via email?

A4: Yes, responses can be submitted via email at [procurementservices@gov.pe.ca](mailto:procurementservices@gov.pe.ca)

**END OF ADDENDUM.**

***Please return this sheet with your formal bid proposal.***