



DEPARTMENT OF FINANCE

PROCUREMENT SERVICES

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ADDENDUM # 3

For RFP # 5488

TO: All Bidders

FROM: Procurement Services

DATE: June 19, 2020

SUBJECT: Questions and Answers #2

No.	Question	Answer
1	Technical Requirement 6.02 - What existing GPEI systems would need to be integrated with the new Parks and Campsites Reservation System?	<ul style="list-style-type: none">• Moneris• Current booking system to extract some data from it (optional)
2	As it relates to 1.05 Customer Management what type of alerts would be applied to a customer?	This would relate to an alert on a customer. For example, an alert might pop up on a customer profile if a park officer tries to book a site for a banned camper. This could also relate to an alert of a camper who has caused a disturbance in the past etc.
3	What is the goal of identifying that a Camper is camping seasonally, as identified in 1.05 Customer Management, Functional Requirements?	The goal was to be able to pull a list of seasonal camper information based on a search criteria. (ie send an email to a group of seasonal campers)
4	General 1.07 Functional Requirements - "The solution should be flexible to be hosted on-premises or off site. " - is the intent in this requirement to allow	The solution can be hosted on our own government IT infrastructure or on the cloud for instance.

	PEI to be able to host the solution themselves?	
5	Functional Requirements Section 1.13 - Vehicle Permits: "The Solution should provide the ability to assign a fee when printing a vehicle permit; including reprints" Does PEI charge a fee for vehicles entering parks? Do visitors with camping reservations pay a vehicle fee?	Currently there is no fee for the printing of a vehicle permit. The purpose was for the solution to provide the option to charge for a day vehicle pass to enter the park.
6	Functional Requirements Section 1.12 - Search: "The Solution should provide the ability to apply locks at the record level for update processing to ensure correct updating of the data." Can PEI provide clarification on the intent of this requirement - what parts of a record are locked? Why are they locked?	The intent is that when the admin is updating site information, customer reservation, etc. to lock the record so that other users can't get in and update the same record at that time.
7	Is Mandatory Requirement 2.04 in reference only to the public reservations interface?	Yes, this would only be to the public reservations interface.

END OF ADDENDUM.

Please return this sheet with your formal bid proposal.