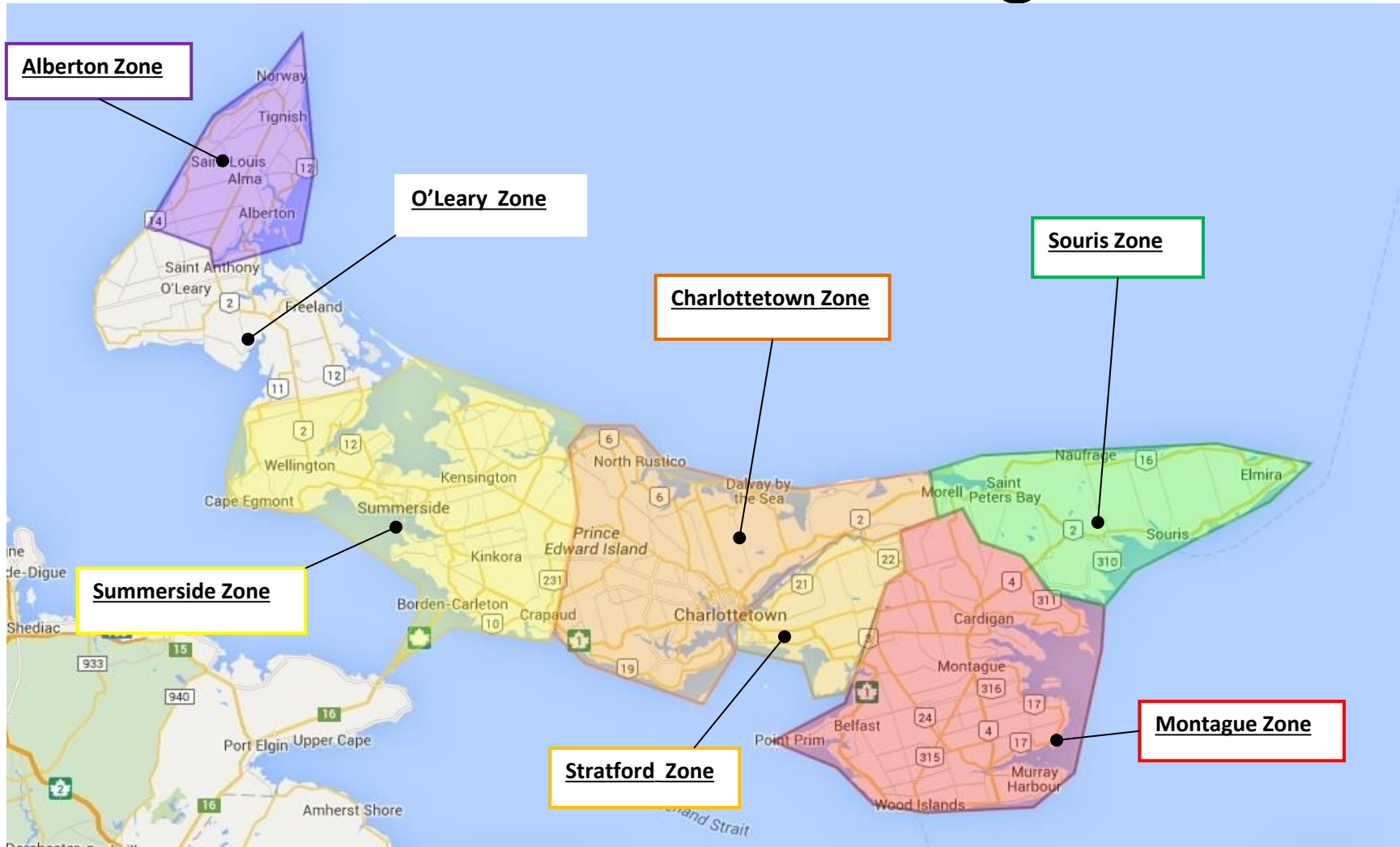


# Ambulance Services Coverage Zones



# Ambulance Services Response Times

| Coverage Area        | Apr 01 – Jun 30, 2025<br>2025/26 – Q1 |                          | Jul 01 – Sept 30, 2025<br>2025/26 – Q2 |                          | Oct 01 – Dec 31, 2025<br>2025/26 – Q3 |                          | Jan 01 – Mar 31, 2026<br>2025/26 – Q4 |                          |
|----------------------|---------------------------------------|--------------------------|----------------------------------------|--------------------------|---------------------------------------|--------------------------|---------------------------------------|--------------------------|
|                      | Emergency<br>(mm:ss)                  | Non-Emergency<br>(mm:ss) | Emergency<br>(mm:ss)                   | Non-Emergency<br>(mm:ss) | Emergency<br>(mm:ss)                  | Non-Emergency<br>(mm:ss) | Emergency<br>(mm:ss)                  | Non-Emergency<br>(mm:ss) |
| <b>Souris</b>        | 18:43                                 | 18:51                    | 22:24                                  | 25:08                    | --                                    | --                       | --                                    | --                       |
| <b>Montague</b>      | 15:49                                 | 19:21                    | 17:18                                  | 21:54                    | --                                    | --                       | --                                    | --                       |
| <b>Charlottetown</b> | 13:42                                 | 17:11                    | 14:06                                  | 20:31                    | --                                    | --                       | --                                    | --                       |
| <b>Stratford</b>     | 11:26                                 | 15:29                    | 11:54                                  | 16:43                    | --                                    | --                       | --                                    | --                       |
| <b>Summerside</b>    | 11:45                                 | 14:49                    | 12:52                                  | 19:48                    | --                                    | --                       | --                                    | --                       |
| <b>O’Leary</b>       | 17:21                                 | 20:04                    | 16:46                                  | 19:02                    | --                                    | --                       | --                                    | --                       |
| <b>Alberton</b>      | 16:54                                 | 19:48                    | 18:56                                  | 24:37                    | --                                    | --                       | --                                    | --                       |

| PROVINCIAL | Response Time (mm:ss)       | Response Time (mm:ss)       | Response Time (mm:ss) | Response Time (mm:ss) |
|------------|-----------------------------|-----------------------------|-----------------------|-----------------------|
|            | <b>Emergency: 13:06</b>     | <b>Emergency: 14:06</b>     | <b>Emergency:</b>     | <b>Emergency:</b>     |
|            | <b>Non-Emergency: 16:44</b> | <b>Non-emergency: 19:44</b> | <b>Non-Emergency:</b> | <b>Non-emergency:</b> |

\* Response times are available for processing thirty (30) days after the end of each fiscal quarter.

\* \* The **median** is the time at which half the response times are above and half are below.



Health and  
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# Ambulance Services Call Volumes

| Coverage Zone        | Apr 01 – Jun 30, 2025<br>2025/26 – Q1 |               | Jul 01 – Sept 30, 2025<br>2025/26 – Q2 |               | Oct 01 – Dec 31, 2025<br>2025/26 – Q3 |               | Jan 01 – Mar 31, 2026<br>2025/26 – Q4 |               |
|----------------------|---------------------------------------|---------------|----------------------------------------|---------------|---------------------------------------|---------------|---------------------------------------|---------------|
|                      | Emergency                             | Non-Emergency | Emergency                              | Non-Emergency | Emergency                             | Non-Emergency | Emergency                             | Non-Emergency |
| <b>Souris</b>        | 137 (5%)                              | 63 (3%)       | 170 (4%)                               | 82 (5%)       | --                                    | --            | --                                    | --            |
| <b>Montague</b>      | 269 (9%)                              | 180 (9%)      | 366 (10%)                              | 151 (10%)     | --                                    | --            | --                                    | --            |
| <b>Charlottetown</b> | 1037 (34%)                            | 623 (32%)     | 1287 (34%)                             | 498 (31%)     | --                                    | --            | --                                    | --            |
| <b>Stratford</b>     | 609 (20%)                             | 386 (20%)     | 781 (20%)                              | 313 (20%)     | --                                    | --            | --                                    | --            |
| <b>Summerside</b>    | 681 (23%)                             | 507 (26%)     | 845 (22%)                              | 381 (24%)     | --                                    | --            | --                                    | --            |
| <b>O'Leary</b>       | 146 (5%)                              | 96 (5%)       | 173 (5%)                               | 71 (4%)       | --                                    | --            | --                                    | --            |
| <b>Alberton</b>      | 143 (5%)                              | 115 (6%)      | 192 (5%)                               | 85 (5%)       | --                                    | --            | --                                    | --            |

| PROVINCIAL                      | Call Volume                | Call Volume                | Call Volume           | Call Volume           |
|---------------------------------|----------------------------|----------------------------|-----------------------|-----------------------|
|                                 | <b>Emergency: 3022</b>     | <b>Emergency: 3814</b>     | <b>Emergency:</b>     | <b>Emergency:</b>     |
|                                 | <b>Non-Emergency: 1970</b> | <b>Non-emergency: 1581</b> | <b>Non-Emergency:</b> | <b>Non-emergency:</b> |
| <b>Inter-Facility Transfers</b> | <b>1512</b>                | <b>1636</b>                |                       |                       |