

Health PEI Board Quality Awards

**Annual General Meeting
October 23, 2018**

Jim Revell, Board Trustee

Leadership Excellence in Quality and Safety Awards

- One award to an individual/team who demonstrated significant leadership in the area of quality and safety, and who is making positive sustainable changes across the healthcare system
- Two awards of merit may be given to worthy submissions

Evaluation of Submissions

- Completed by Chairs of the Community Health Engagement Committees including public members using ranking and consensus methods
- Based on ***Leads in a Caring Environment*** framework, adopted by Health PEI as leadership development model
 - ▶ *Leads Self*
 - ▶ *Engage Others*
 - ▶ *Achieve Results*
 - ▶ *Develop Coalitions*
 - ▶ *System Transformation*

12 submissions - 2018

- More than 100 staff directly involved in submissions
- Wide variety of roles involved across full continuum of care and across Health PEI
- Physicians, Nurses, LPNs, Pharmacists, Admin Assistants, Mental Health Councilors, Disability Workers, Telecommunications, Communications, Educators, Managers, Directors, Teams/Departments, Community Members, Community Partners.

Variety of Initiatives

- Foot Care (Advanced) for inpatients-Prince County Hospital Foot Care Team
- Volunteer Services Program-West Prince
- PICC Services-Prince County Hospital
- Development and Implementation of evidence-based practice into Hemodialysis-Provincial Renal Program
- Provincial Diabetic Foot Screen Program

Initiatives Continued

- All Hazards Committee-Souris Hospital
- Electronic Synoptic Pathology Reporting Initiative-Dr. Marvin Tesch
- Ambulatory Infusion Pump Safety Awareness
- Suicide Risk Management Initiative
- Iron Sucrose (Venofer) Order Form
- Integrated Wellness, Safety and Disability Team
- Out-of-Province Health Services Coordinator

Award of Merit

- **Provincial Diabetic Foot Care Program**
 - Kathy Mutch, Debbie Downe, Mandy Acorn, Dorothy Dewar, Dawn Mallard, Lacey Dewar, Michele Langille, Martha St. Pierre, Carolyn MacPhail, Marcia Leard, Marci White, Ashley Rideout
- **Description**
 - The Provincial Skin and Wound Steering Committee has developed a Provincial Diabetic Foot Screening Program using a revised "Inlow 60 Second Foot Screen. Health PEI (HPEI) staff are performing this screen on patients with diabetes as part of routine care in primary care centers, home care, and long term care with the goal of increasing patient self-care preventative education, early identification of problem areas and helping patients access the most appropriate care path as quickly as possible.

Award of Merit

Electronic Synoptic Pathology

- ▶ Dr. Marvin Tesch

Description

- Since 2015, Dr. Marvin Tesch has been the Project Lead for the Electronic Synoptic Pathology Reporting Initiative (ESPRI). Dr. Tesch implemented electronic synoptic reporting for pathology on PEI prior to any other pathology group in Canada. He and members of the ESPRI team have continued to amend electronic synoptic pathology reporting on the island to drive practice improvements across the cancer care continuum.

Leadership Excellence in Quality and Safety Award

West Prince Volunteer Program

- Andrew Ramsay, Darlene Oakes, Pam Corrigan, Gracie Gaudet, Paul Young

Description

- A new integrated and innovative West Prince volunteer program with a mandate to recruit, orientate, develop and coordinate volunteer services and related programs and activities for Western Hospital, Community Hospital as well as the long-term care manors in West Prince; Maplewood Manor in Alberton and Margaret Stewart Ellis Home in O'Leary.

Goals of Program

- Develop the infrastructure, including an online e-database management and scheduling platform.
- Explore opportunities to acquire French-speaking volunteers to support the needs of Francophone residents and patients
- Create a volunteer rewards program which engages corporate partners

Results

- The first online e-database to manage, track, communicate and schedule volunteers in the Province.
- Developed specific roles and responsibilities for the volunteers in the hospital setting including patient pals, meal-time helpers, music entertainment, hair care, gardener, information desk, etc.
- The only Health volunteer program with an online application/scheduling tool with significant interest from the rest of the province to consider this innovative solution – that have been spread to other areas (i.e. PCH, QEH, Beach Grove, etc.)
- Recruited and identified French speaking volunteers for the program to support the needs of our Francophone patients and residents.

**Congratulations &
Thank You !!!**

**On behalf of the Board a
sincere thank you to all
participants**