



CEO REPORT: 2019-20

Health PEI



Year in Review

- Focus on progress toward our strategic goals - successes and challenges
- Strive to balance operational and strategic priorities
- Changes in how we provide care

Strategic Goal #1: Quality & Safety

- Completed Anti-Psychotics initiative in long-term care (LTC)
- Smart IV pump implementation
- Tracking and reporting of Never Events and Vanessa's Law

Strategic Goal #1: Quality & Safety

- Completed Workplace Disability Prevention project to support employees to stay at work and return to work
- Supported psychological health and safety initiatives
- Launched Respectful Workplace Policy and Guide to Resolving Conflicts



Strategic Goal #1: Quality & Safety

- Continued collaboration with patient and family partners on Health PEI teams
- Engaged staff, public and physicians in the planning of services and programs
- Provided education to staff and physicians



Strategic Goal #2: Access & Coordination

- Five Nurse Practitioners and six Family Physicians started their practices
- Expanded Student Well-Being Teams
- Celebrated ten year anniversary of the Strength Program



Strategic Goal #2: Access & Coordination

- Established dedicated mental health unit for forensic and complex patients
- Expanded COACH Program to support seniors in their homes
- Launched Mobile Integrated Health Seniors Check-In Program



Strategic Goal #2: Access & Coordination

- Offered drop-in breastfeeding clinic
- Improved access to specialist services
- Expanded Provincial Renal Program



Strategic Goal #3: Innovation & Efficiency

- Modification to hospital clinical electronic system to support bed management and discharge planning
- Enhanced electronic tracking of patients that are out of province



Strategic Goal #3: Innovation & Efficiency

- Opened new Riverview Manor in Montague
- Staffed Nurse Practitioner positions and established the Medical Director position in LTC
- Opened 24 new private beds in LTC



Strategic Goal #3: Innovation & Efficiency

- Provided virtual primary care in West Prince
- Launched virtual care process in the Western Hospital Emergency Department
- Utilized the new Nursing Recruitment Incentive Program

COVID-19 Response

- Initiated Incident Command System and co-led the Joint Response Team
- Established COVID screening clinics, transitioned to alternate models of service and moved to essential services



Looking Ahead

- Address critical staffing shortages
- Continue to improve access to services and address wait times for key areas including primary care, mental health and addictions and surgery



Looking Ahead

- Collaborate with our partners and engage our staff and patients
- Maintain safe operation of health care services during COVID-19



Thank you!

