

# **2020 Leadership Excellence in Quality and Safety Awards**

Date: October 27, 2020

# 2020 Leadership Excellence in Quality and Safety Awards

- **Quality and Safety Committee:**
  - ▶ Andrea Slysz, Chair
  - ▶ Helen Flynn
  - ▶ Randy Goodman

# 2020 Leadership Excellence in Quality and Safety Awards

## COVID-19

- Many challenges and stresses
- Fear and anxiety - patients and staff

## Staff

- Positive and sustainable change
- Innovative care



# 2020 Leadership Excellence in Quality and Safety Awards

## LEADS Framework:

- ▶ Leading self into professional growth
- ▶ Engaging others
- ▶ Achieving results
- ▶ Developing coalitions
- ▶ Systems transformation.

# 2020 Leadership Excellence in Quality and Safety Awards

- One Winner
- Two Awards of Merit

# 2020 Leadership Excellence in Quality and Safety Awards

## Award of Merit

### **Integration of Mental Health Crisis Response into Acute Care at the Prince County Hospital**

Nominated by Heather Mills, Patient Care Coordinator,  
Mental Health Crisis Team, Prince County Hospital

# Integration of Mental Health Crisis Response into Acute Care, PCH

- 875 referrals to team, June 2019-July 2020
- Decreased wait times in the Emergency Department at the PCH in the past year.
- In pandemic, non-urgent psychiatric care wait times decreased to approximately one hour to see a clinician.

# Integration of Mental Health Crisis Response into Acute Care, PCH

Congratulations to Heather Mills and her team:

- Denise Madden                      Chelsey Condon
- Samantha Hennessey              Maxine Barbour
- Bonita Caseley                      Karen Biggar
- Zabrina Fenner                      Jenny White
- Sherry Barlow-Dufour              Keira Jollimore



# 2020 Leadership Excellence in Quality and Safety Awards

## Award of Merit

### **Intravenous Pump (Medication Library) Implementation Project**

Nominated by Kilby Rinco  
Director of Pharmacy Services

# I.V. Pump ( Medication Library) Implementation Project

## Co-Leads:

- Rebecca Campbell, Pharmacist
- Alison Pearson, Registered Nurse

# I.V. Pump ( Medication Library) Implementation Project

## Goal:

- To improve patient safety by standardizing Intravenous infusion practices across the Island

# **I.V. Pump ( Medication Library) Implementation Project**

**Congratulations to  
Alison Pearson and Rebecca Campbell**

# 2020 Leadership Excellence in Quality and Safety Awards

**Winner**

**Psychiatry Urgent Care Clinic  
Initiatives**

**Mental Health and Addictions  
COVID-19 Management Team**

Nominated by Dr. Heather Keizer  
Chief, Mental Health and Addictions

# Psychiatry Urgent Care Clinic Initiatives

- Congratulations to Dr. Heather Keizer and her team, winner of the 2020 Leadership excellence in Quality and Safety Award.

# 2020 Leadership Excellence in Quality and Safety Awards

## Certificates of Recognition

- **Paul Young**, Administrator, Community Hospitals West
  - ▶ Innovation
- **Steven Daley**, Business Continuity Planner
  - ▶ Communication

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## CONGRATULATIONS!!

