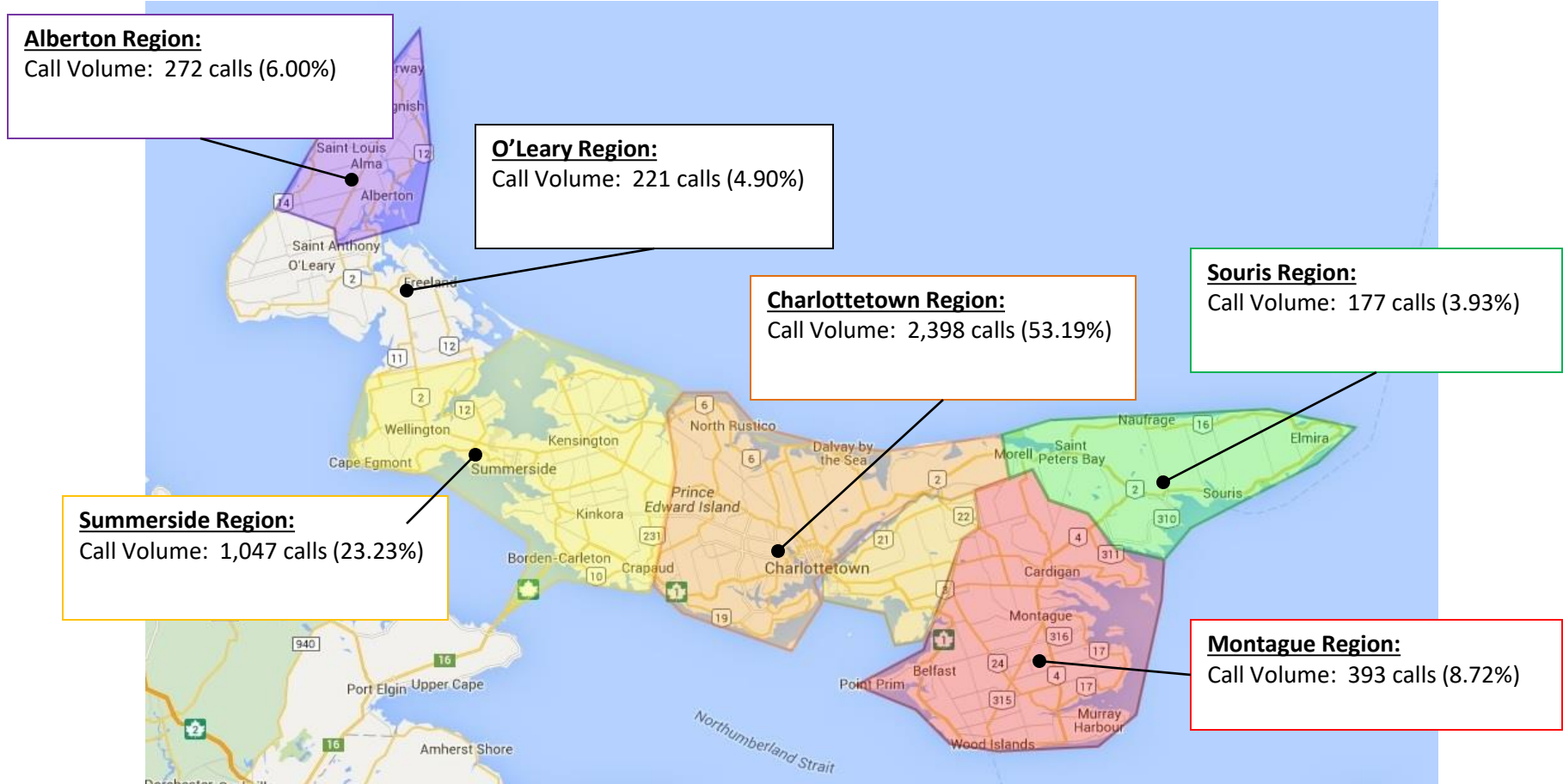


# Ground Ambulance Coverage Zones



\* Call Information is based on Q1 (April 1, 2022-June 30, 2022)

# Ambulance Response Times

| Coverage Area        | Apr 01 – Jun 30, 2022<br>2022/23 – Q1 |                 |                       | Jul 01 – Sept 30, 2022<br>2022/23 – Q2 |                       |                  | Oct 01 – Dec 31, 2022<br>2022/23 – Q3 |                 |                       | Jan 01 – Mar 31, 2023<br>2022/23 – Q4 |                 |                  |
|----------------------|---------------------------------------|-----------------|-----------------------|--|-----------------------|------------------|---------------------------------------|-----------------|-----------------------|---------------------------------------|-----------------|------------------|
|                      | Response Time (MM:SS)                 | Total Calls (#) | Total Volume (%)      | Response Time (MM:SS)                  | Total Calls (#)       | Total Volume (%) | Response Time (MM:SS)                 | Total Calls (#) | Total Volume (%)      | Response Time (MM:SS)                 | Total Calls (#) | Total Volume (%) |
| <b>Souris</b>        | 11:26                                 | 177             | 3.93                  | --                                     | --                    | --               | --                                    | --              | --                    | --                                    | --              | --               |
| <b>Montague</b>      | 16:25                                 | 393             | 8.72                  | --                                     | --                    | --               | --                                    | --              | --                    | --                                    | --              | --               |
| <b>Charlottetown</b> | 11:11                                 | 2,398           | 53.19                 | --                                     | --                    | --               | --                                    | --              | --                    | --                                    | --              | --               |
| <b>Summerside</b>    | 10:16                                 | 1,047           | 23.23                 | --                                     | --                    | --               | --                                    | --              | --                    | --                                    | --              | --               |
| <b>O’Leary</b>       | 15:27                                 | 221             | 4.90                  | --                                     | --                    | --               | --                                    | --              | --                    | --                                    | --              | --               |
| <b>Alberton</b>      | 15:58                                 | 272             | 6.03                  | --                                     | --                    | --               | --                                    | --              | --                    | --                                    | --              | --               |
| <b>PROVINCIAL</b>    | Response Time (MM:SS)                 | Total Calls (#) | Response Time (MM:SS) | Total Calls (#)                        | Response Time (MM:SS) | Total Calls (#)  | Response Time (MM:SS)                 | Total Calls (#) | Response Time (MM:SS) | Total Calls (#)                       |                 |                  |
|                      | <b>11:42</b>                          | <b>4,508</b>    | --                    | --                                     | --                    | --               | --                                    | --              | --                    | --                                    |                 |                  |

- \* *All pre-hospital calls (emergency and urgent) are included in the calculation of response times.*
- \* *The **median** is the time at which half the response times are above and half are below (50<sup>th</sup> percentile).*



Health and  
Wellness



# Most Common Pre-Hospital Ambulance Calls

---

| Apr 01 – Jun 30, 2022<br>2022/23 – Q1 | Jul 01 – Sept 30, 2022<br>2022/23 – Q2 | Oct 01 – Dec 31, 2022<br>2022/23 – Q3 | Jan 01 – Mar 31, 2023<br>2022/23 – Q4 |
|---------------------------------------|--|---------------------------------------|---------------------------------------|
| 1. General Malaise                    | 1. --                                  | 1. --                                 | 1. --                                 |
| 2. Falls                              | 2. --                                  | 2. --                                 | 2. --                                 |
| 3. Breathing Problems                 | 3. --                                  | 3. --                                 | 3. --                                 |
| 4. Chest Pain                         | 4. --                                  | 4. --                                 | 4. --                                 |
| 5. Unconscious/Fainting               | 5. --                                  | 5. --                                 | 5. --                                 |