



**FILTER 1:**

**INDIVIDUAL AGENCY SCREENING**

Individuals within agencies, who have identified situations, where individuals and/or families are facing acutely elevated levels of risk, can complete the referral form and submit it to the designated individual within their agency to be brought forward at the Situation Table.

This step happens away from the table

Bridge representatives may bring forward referrals made to them by their community partner agencies

**FILTER 2:**

**DETERMINE ACUTELY ELEVATED RISK**

**First: Limited Follow-up from Prior Filter 4 Interventions**

The Table is provided a high level update by the lead agency and a determination is made whether the Acutely Elevated Risk (AER) has been addressed. This is to tell the table if services have been connected or not and to close the situation if possible. **No details of the intervention or follow-up services are discussed.**

**Second: New Situations Brought Forward from Filter One**  
Limited de-identified data is disclosed to determine if AER is present.

**Outcomes:**  
More information is required before being able to determine risks present. More work needs to be done by the originating Agency

No identified records are kept by the table. The only information captured is regarding risk and agencies involved.

**FILTER 3:**

**LIMITED DISCLOSURE, PAUSE FOR RECOGNITION**

Limited disclosure of information is presented to pause for recognition and to determine if (and if so, which) agencies are already engaged with the individual, based on the evident acute risk factors, if (and if so, which) other agencies should play a role.

**Outcomes:**  
Determined agencies are actively engaged and services are moving forward so intervention not required

The Situation Table is a conversation, it is not case management.

**FILTER 4:**

**THE 'DOOR KNOCK' INTERVENTION**

Agencies involved will meet at the end of the meeting to discuss the next step, which should take place within the next 24-48 hours. This intervention is not about enforcing or apprehending. It is about gaining express consent from the client in order to collaborate in offering full support and assistance that, in many cases, the clients were not previously aware of, able to obtain, or had access to.

**Potential Outcomes**

Wasn't interested initially, but then reached out

**Potential Outcomes**

Open to Intervention—Consent Obtained—Services Connected

**Potential Outcomes**

Not Interested—Sector-specific Options Remain for Consideration

**FOUR FILTER PROCESS**