



<i>Housing Corporation Act R.S.P.E.I 1993, Cap. H-11.1</i>	<b>Program</b>	<b>Seniors Housing Program</b>	
	<b>Subject</b>	<b>Visiting Pets, Dogs, and Service Animals</b>	<b><i>Policy #</i> 6-6(5)</b>
<b>Effective Date: March 1, 2013</b>		<b>Authorized by:</b>	
<b>Revised Date: February 1, 2017</b>		<b>Deputy Minister, Teresa Hennebery</b>	

## 1.0 PURPOSE

1.1 To ensure that visitors who bring pets, dogs, or service animals to seniors housing buildings respect the health, safety, and comfort of tenants, other visitors and the general public.

## 2.0 DEFINITIONS

2.1 **Dog:** a dog weighing 25 pounds or less. A dog is not defined as a pet for the purposes of this policy.

2.2 **Dog-friendly Buildings:** seniors housing buildings that allow pets and dogs.

2.3 **Pet:** a cat, bird, or fish, but not a dog.

2.4 **Service Animal:** an animal that is individually trained to do work, or perform tasks, for the benefit of an individual with a disability, including a physical, sensory, psychiatric, or intellectual disability. Service animals must be trained by an accredited facility.

2.5 **Pet-free Building:** seniors housing buildings that do not permit tenants or their visitors to have pets or dogs.

2.6 **Pet-friendly Buildings:** seniors housing buildings that allow pets.

## 3.0 POLICY STATEMENT

3.1 Visiting service animals are permitted in all seniors housing buildings. Visitors with service animals must provide proof of accredited training.

3.2 Visiting pets and visiting dogs are not permitted in seniors housing buildings designated as pet-free buildings in Attachment A.

- 3.3 Visiting dogs are permitted in seniors housing buildings designated as dog-friendly buildings in Attachment B.
- 3.4 Visiting pets are permitted in seniors housing buildings designated as dog-friendly buildings in Attachment B and pet-friendly buildings in Attachment C.
- 3.5 Animals with a dangerous or aggressive disposition are not permitted.
- 3.6 Visiting pets, visiting dogs, and visiting service animals can visit for no more than 14 days, (staggered or consecutive) in any given one-year period. Tenants who have pets, dogs, and service animals that visit for a time frame greater than the allowable 14 days must apply to continue the visit in accordance with the *Request to Keep a Pet or Dog Policy* and the *Request to Keep a Service Animal Policy*.

### **Tenant Responsibilities**

- 3.7 For the health, safety, and comfort of all tenants, visiting pets, visiting dogs, and visiting service animals:
- are to be restrained at all times when in building hallways, common areas, or on property grounds;
  - are not permitted on furniture in common areas;
  - are to be confined to the tenant's unit, not allowed to roam free, nor be tethered;
  - shall not be a nuisance or create any unreasonable disturbances including continuous noise, parasite infestation, or relieving itself in common areas.
- 3.8 Tenants are responsible for immediately cleaning up after their visiting pets, visiting dogs, and visiting service animals inside their unit, common areas, and property grounds.
- 3.9 Tenants are financially responsible for the cost to repair any damage caused by a visiting pets, visiting dogs, or visiting service animals.

### **Complaints**

- 3.10 Complaints about visiting pets, visiting dogs, and visiting service animals in seniors housing will be investigated by Housing Services. All complaints must be in writing and signed by the person making the complaint. The names of people making complaints are kept confidential. Anonymous complaints will not be investigated.
- 3.11 Upon receiving a written complaint related to visiting pets, visiting dogs, or visiting service animals, Housing Services shall meet with the tenant being visited, outline the nature of the complaint and, if necessary, review the applicable sections of the pet policies.
- 3.12 Following the meeting, Housing Services shall prepare a summary outlining the complaint, desired behavior and plan for resolution. Housing Services shall provide the tenant with a signed and dated copy of the written summary and retain a copy in the file.

- 3.13 Upon receiving notice of an animal bite, attack, or injury by a visiting pet, visiting dog, or visiting service animal in seniors housing, Housing Services shall prepare a summary of the incident, including details of date, witnesses, and related outcomes.
- 3.14 Housing Services may require that the visiting pet, visiting dog, or visiting service animal involved in a biting incident be removed from seniors housing pending investigation of the biting incident. The animal owner will be responsible for finding an alternative location for the visiting pet, visiting dog, or visiting service animal; the animal owner will be responsible for any cost related to the alternative location.
- 3.15 Housing Services shall meet with the tenant being visited by the pet, dog, or service animal which has bitten, attacked, or injured another tenant or visitor of the building, and provide the tenant a signed and dated copy of the written summary and provide the tenant notice that their approval for pet, dog, or service animal visitation in seniors housing is revoked. Copies of all documents shall be retained in the tenant's file.
- 3.16 If the visiting pet, visiting dog, or visiting service animal which has bitten, attacked, or injured continues to visit, Housing Services may issue a notice of eviction to the tenant being visited.
- 3.17 Housing Services is not responsible for any costs incurred by any individual as a result of an animal bite, attack, or injury caused by a visiting pet, visiting dog, or visiting service animal.

#### **4.0 REFERENCES**

Pet, Dog, and Service Animal Policy  
Request to Keep a Pet or Dog Policy  
Request to Keep a Service Animal Policy  
Pet, Dog, and Service Animal Complaints Policy  
Pets, Dogs, and Service Animals in Seniors Housing – Application Form

#### **5.0 ATTACHMENTS**

Attachment A - Buildings Designated as Pet-free  
Attachment B - Buildings Designated as Dog-friendly  
Attachment C - Buildings Designated as Pet-friendly

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#### **HISTORY:**

February 1, 2017 - Revised for policy formatting and minor wording changes and to add schedules listing building categories.

## Attachment A

### Buildings Designated as Pet-free

<b>Owned by Prince Edward Island Housing Corporation</b>		
<b>Buildings</b>	<b>Units</b>	<b>Community</b>
Montague H	8	Montague
Souris M	6	Souris
Summerside P	34	Summerside
<b>Owned by Private Developers</b>		
Bella Place	15	Charlottetown
Charlotte Court	48	Charlottetown
Rose Hill Place	10	Summerside
E Z Living Properties	6	O'Leary
BPC Holdings	1	Charlottetown

## Attachment B

### Buildings Designated as Dog-friendly

<b>Owned by Prince Edward Island Housing Corporation</b>		
<b>Buildings</b>	<b>Units</b>	<b>Community</b>
Alberton A	4	Alberton
Borden C	6	Borden
34 Hunt Court	44	Charlottetown
Rankin Court	14	Charlottetown
Georgetown B	6	Georgetown
Montague A	4	Montague
Montague B	4	Montague
Montague E	8	Montague
Souris A	4	Souris
Souris B	4	Souris
Souris C	4	Souris
Souris E	8	Souris
Kensington B	4	Kensington
Summerside G	8	Summerside
Summerside H	8	Summerside
O'Leary C	8	O'Leary
<b>Owned by Private Developers</b>		
The Christie	24	Charlottetown

## Attachment C

### Buildings Designated as Pet-friendly

<b>Owned by Prince Edward Island Housing Corporation</b>		
<b>Buildings</b>	<b>Units</b>	<b>Community</b>
Champion Court & Extension	61	Charlottetown
Duvar Court	38	Charlottetown
Haviland Court	39	Charlottetown
Hemlock Court A	16	Charlottetown
Hemlock Court B	20	Charlottetown
28 Hunt Court	23	Charlottetown
Park Royal Court	40	Charlottetown
Spring Park Court	96	Charlottetown
Queens Court	37	Charlottetown
Cornwall A & Extension	14	Cornwall
Crapaud C	5	Crapaud
Crapaud A	4	Crapaud
Hunter River	14	Hunter River
Mount Stewart	6	Mount Stewart
North Rustico	6	North Rustico
South Rustico	4	South Rustico
Belfast/Eldon	6	Eldon
Cardigan	3	Cardigan
Georgetown A	6	Georgetown
Georgetown C	4	Georgetown
Montague C	6	Montague
Montague D	6	Montague
Montague F	5	Montague
Montague G	5	Montague
Montague J	8	Montague
Montague J Extension	8	Montague
Montague K	8	Montague
Montague L	8	Montague
Montague M	13	Montague
Murray Harbour	6	Murray Harbour
Murray River	6	Murray River
Morell A	6	Morell

<b>Buildings</b>	<b>Units</b>	<b>Community</b>
Morell B	6	Morell
Rollo Bay	14	Rollo Bay
Souris D	6	Souris
Souris F	5	Souris
Souris G	6	Souris
Souris H	5	Souris
Souris J	6	Souris
Souris K	6	Souris
Souris K Extension	6	Souris
Souris L	7	Souris
Souris N	8	Souris
St. Peters A	4	St. Peters
St. Peters B	5	St. Peters
Abrams Village	5	Abram's Village
Alberton B Extension	6	Alberton
Alberton B	6	Alberton
Bedeque	6	Bedeque
Borden A	8	Borden
Borden B	8	Borden
Kensington A	4	Kensington
Kensington C	6	Kensington
Kensington D	6	Kensington
Kensington E	14	Kensington
Kensington F	10	Kensington
Kensington G	6	Kensington
Kinkora B	3	Kinkora
Kinkora C	2	Kinkora
Miscouche A	4	Miscouche
Miscouche B	5	Miscouche
Miscouche C	8	Miscouche
Mont Carmel	6	Mont Carmel
O'Leary A	4	O'Leary
O'Leary B Extension	6	O'Leary
O'Leary B	6	O'Leary
St. Louis	4	St. Louis
Summerside A	4	Summerside
Summerside B	4	Summerside
Summerside C	4	Summerside

<b>Buildings</b>	<b>Units</b>	<b>Community</b>
Summerside D	4	Summerside
Summerside E	4	Summerside
Summerside F	22	Summerside
Summerside J	30	Summerside
Summerside K	18	Summerside
Summerside L	12	Summerside
Summerside M	14	Summerside
Summerside N	20	Summerside
Tignish A	6	Tignish
Tignish B	8	Tignish
Tyne Valley A	6	Tyne Valley
Tyne Valley B	5	Tyne Valley
Wellington A	2	Wellington
Wellington B	4	Wellington
Wellington C	4	Wellington
Wellington E	6	Wellington
Wilmot	6	Wilmot
Garden Suite E1	1	Various
Garden Suite E2	1	Various
Garden Suite E3	1	Various
Garden Suite E5	1	Various