

HURRICANE FIONA

INSURANCE CLAIMS

Starting a claim

When it is safe, take these steps to begin the insurance claims process

- *Assess and document the damage. Taking photos can be helpful.*
- *Call your insurance representative or your insurer's claims department to report your damage.*
- *If possible, assemble proofs of purchase, photos, receipts and warranties. Keep damaged items unless they pose a health hazard.*
- *Keep notes and be as detailed as possible when documenting damage and providing information.*
- *Keep all receipts related to cleanup.*
- *If you've been displaced, keep the receipts for your additional living expenses. Ask your insurance representative if you are entitled to additional living expenses, and for what period of time.*

Next steps

Your insurance representative will follow up with the next steps for your insurance claim.