

Your Rights and Responsibilities

We encourage patients to be partners in their healthcare. It is important that you understand your rights and responsibilities.

Your **RIGHTS** explain how you should expect to be treated.

Your **RESPONSIBILITIES** explain how you can work together with your healthcare team to have the best and safest care possible.

We encourage you to **ASK** questions, **LISTEN** to the answers and **TALK** about any concerns you may have.

	YOUR RIGHTS	YOUR RESPONSIBILITIES
Dignity and Respect	<ul style="list-style-type: none"> To be treated with courtesy, dignity and respect 	<ul style="list-style-type: none"> Treat all Health PEI workers with courtesy, dignity and respect
Decision Making	<ul style="list-style-type: none"> Make your own healthcare decisions Have someone support you if you wish Appoint someone to act on your behalf Consent to or refuse treatment at any time 	<ul style="list-style-type: none"> Make sure you understand your treatment options to make informed decisions Ensure the person making decisions on your behalf knows and understands your wishes
Quality Care	<ul style="list-style-type: none"> Receive safe, quality healthcare Be informed of any events that result in harm during your care 	<ul style="list-style-type: none"> Be an active, involved, and informed partner in your healthcare
Information	<ul style="list-style-type: none"> Know the benefits and risks of any medicine, treatment or decision related to your healthcare A second opinion Refuse participation in any teaching or research program Be included in all aspects of your healthcare 	<ul style="list-style-type: none"> Follow the treatment/care plan as agreed to with your healthcare team Share any changes in your health Keep or cancel appointments Have a list of all current medications and share it
Privacy	<ul style="list-style-type: none"> Confidentiality Your privacy is honored as much as possible 	<ul style="list-style-type: none"> Respect the privacy and confidentiality of others, including patients, families, visitors and healthcare workers
Explanation of Fees	<ul style="list-style-type: none"> Be told of any cost for service not covered by PEI's health plan 	<ul style="list-style-type: none"> Promptly paying any bills for service charged

