

Resident Safety

In long term care, we take our role in resident safety seriously. We promote resident safety through infection control practices, proper use of equipment, preventing accidents, and training staff to prevent injury. We report all incidents and learn from them.

Residents and families also play an important role in safety. As the center of the health care team, you help us ensure a safe environment by being informed and actively involved in your care.

Infection Prevention and Control

We follow infection control guidelines in order to decrease the spread of germs in our facilities. Cleaning your hands is the most important defense in the spread of infection. We try to ensure outbreaks do not occur, but when they do, we act quickly to limit the spread of the outbreak. Family and visitors should not visit if they have a fever, a new cough, diarrhea or vomiting. Influenza vaccinations will be offered to residents and the health care team. The influenza vaccine is recommended for family and friends that visit.

Food Safety

Food safety is an important safety issue in long term care. If you are having food brought in please ask your health care team for directions.

TLR (Transfer-Lifting-Repositioning)

Families are encouraged to ask their health care team before moving their loved ones. The purpose of the TLR program is to minimize the risk to residents when being lifted, positioned or moved and to reduce the number and the severity of injuries to staff. Nursing staff have been taught transferring, lifting and repositioning skills and techniques. You will notice the color coded symbols in your room that alerts the health care team in regards to how to safely transfer, lift and reposition you.

Medication Safety

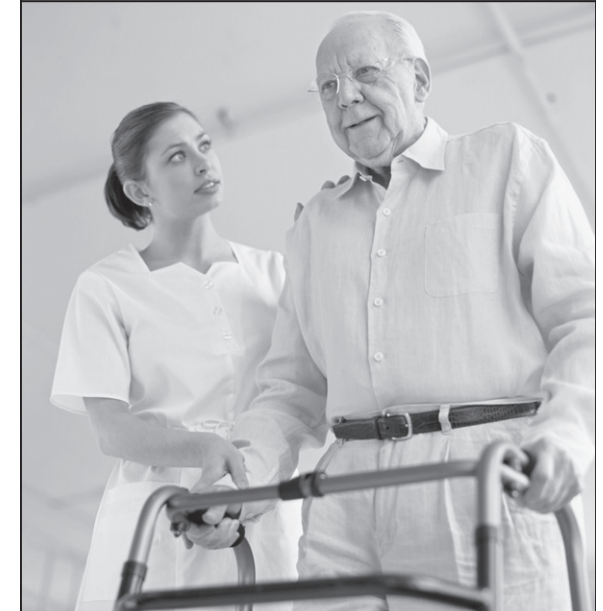
You can contribute to medication safety by ensuring you are informed and ask questions about the medications you are taking. Medication preparation and administration are critical activities that require a nurses undivided attention. Significant errors can occur as a result of distractions. When medications are being given you will see flags/ notices reminding everyone not to interrupt the nurse during medication administration.

Falls Management

Long term care follows a falls management program that involves assessment of your risk of falling so that measures can be put in place to decrease the risk to you and prevent injury. You will notice the color coded stars in your room that alerts staff to your risk level of falling.

Speak Up If You Have Concerns

- You have a right to know about your health care and safety
- Feel free to ask your health care team questions



Did You Know...

- Health care team members should introduce themselves and wear name tags
- You are encouraged to involve a trusted family or friend if you are unable to participate fully in your care
- When you feel something does not seem right, that you should bring it to the attention of your health care team
- You should read all medical forms and ensure you understand them before signing
- You should know the names and dosages of medications and treatments you have and why
- That you should always inform the health care team of your allergies and health history

**Brochure Developed by the "Provincial Long Term Continuous Quality Improvement Team"-2012*

Long-Term Care

Mission:
"To maximize quality of life"

Values:
ICARE
I - Individuality and Fairness
C - Collaboration
A - Accountability
R - Respect, Dignity, Choice and Compassion
E - Excellence

Person Centered Care:
"We strive to provide care to residents that preserve and maintain the dignity, individuality and privacy of the individual within a home like, caring environment"



Facility Name:

Contact Number:

Contact Person:

Health PEI
Public Long-Term Care Facilities

Resident Safety



**Safety is at the
core of our commitment
to long-term care residents.
Here's how you can help.**

Health PEI