

Out-of-Province Health Services

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Frequently Asked Questions:

Q: How does someone qualify for travel and accommodation assistance for transplant surgeries outside the Maritime provinces?

A: You must be referred out-of-province by your specialist for transplant surgery not available in the Maritime Provinces. Prior approval is required from Health PEI to qualify for travel assistance.

Q: Can I be reimbursed for my travel expenses up front?

A: No, Health PEI will provide financial assistance once receipts have been submitted.

Q: I am paying for electricity, heat, and other utilities related to my accommodations. Will these costs be covered?

A: Health PEI provides a monthly allowance of \$2500 to assist with the costs of accommodations while you live away from home and are waiting for your transplant surgery. The assistance does not reimburse individual costs associated with electricity, heat, phone, or other utilities.

Q: I am not able to provide a receipt. Am I still eligible to receive travel assistance?

A: No. For auditing purposes, Health PEI requires a receipt including boarding passes which indicate your name, the date of travel, and the amount paid. For the same reason, we are not able to provide reimbursement in advance of receiving a receipt.

Q: How will I be reimbursed?

A: You will be reimbursed by cheque, which will be mailed to the address you provide on the expense claim form, or by direct deposit to your bank account.

Q: Who can I contact if I have further questions?

A: For further information, please contact the OOP Health Services Coordinator(s) at 902-368-6516.

Q: I will need to travel out-of-province more than once. Do I need to complete the expense claim form and submit receipts each time?

A: Yes, for auditing purposes Health PEI requires a separate expense claim form, boarding pass, and receipts for each trip.

Q: When do I need to submit the receipts for reimbursement of travel?

A. Reimbursement must be requested within six months of travel.